

Shipping

Welcome to our shipping information page! We are pleased to offer a straightforward and customer-friendly shipping policy that makes shopping with us even more enjoyable.

Free Shipping

Shipping is free of charge as the documents are provided via PDF download.

Delivery Times and Guarantee

Delivery is online and available immediately after payment.

Complaints / Claims / Liability

Any defects must be reported in writing to Gene-Venture immediately upon delivery. For defects reported in a timely manner, Gene-Venture guarantees appropriate replacement. All further claims or claims other than those provided for in these terms are expressly excluded, regardless of the legal basis. Liability claims, particularly for consequential damages, are explicitly excluded. In any case, liability is limited to the maximum purchase price of the respective order. Further claims are expressly excluded. Gene-Venture assumes no liability for damages caused by third parties.

Payment Terms

We accept payments via PayPal and credit card.